

**HR ASSURED™**  
smarter workplace solutions

# Welcome to the FANZ Workplace Advice Line

**Do you have a workplace issue and need some advice?**

Are you fed up with long wait times, lost time spent interpreting complex workplace requirements, or paying for advice that you could have googled yourself?

**Try the FANZ Workplace Advice Line today!**

When you call, you'll have access to 30 minutes of in-depth employment advice where a workplace relations expert from HR Assured will examine your query and help you – or your franchisee – find a solution.

The *FANZ Workplace Advice Line* is a complimentary service designed to make it easy for FANZ members to access timely and comprehensive HR and H&S advice in today's changing workplace environment. HR Assured's employment relations and safety experts will run this service for a limited time through their Telephone Advisory Service.

**Call 0800 236 226**

**Complimentary. No obligations.  
30-minutes of expert HR or H&S advice, whenever you need it.**



**Talk to the experts**

Speak to local, experienced, and qualified HR and H&S professionals who know New Zealand's workplace laws.



**Superior service, fast.**

Our first-time response rate exceeds 98 per cent and we have an average answer time of 27.8 seconds – in other words, when you need help, you'll get it fast!

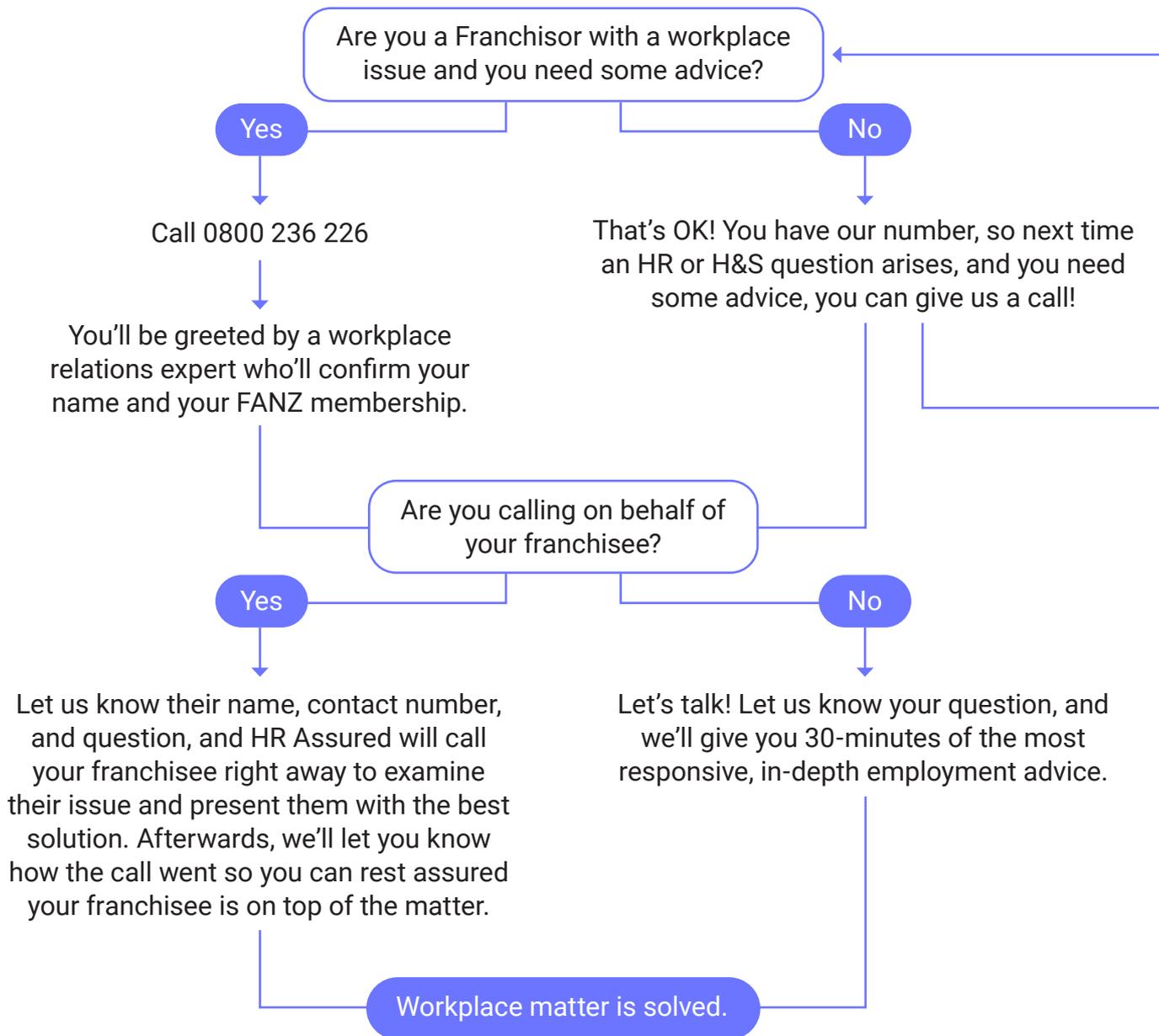


**Detailed advice. Lasting solutions.**

Our experts deliver clear, easy-to-follow advice and can walk you through even the most difficult situations.



# How the *FANZ Workplace Advice Line* works



Of course, we're hoping you'll love our service so much you'll become a client. But if you don't, that's ok too. We'll have helped you out, and maybe you'll think of us if your franchise needs workplace support in the future.

**Call 0800 236 226**





# Get expert workplace advice and assistance

You can call the *FANZ Workplace Advice Line* anytime for expert advice on a range of H&S and employment matters including:

-  Employee entitlements, national employment standards & related laws
-  Employment agreements
-  Policies & procedures
-  Health & Safety at work
-  Employer termination & employee resignation
-  Bullying & harassment
-  Managing ill & injured workers
-  Equal Employment Opportunity (EEO) & discrimination
-  Counselling & discipline
-  Independent contracting agreements
-  Collective agreements & bargaining
-  Privacy
-  Workplace planning

For a full list of matters that from HR Assured's highly-qualified HR and legal professionals can help you with, visit [our website](#).

## Let us know what you think

The *FANZ Workplace Advice Line* is available for a limited time to trial the value of an advice line for FANZ members. If you found the service helpful, please take time to answer the short email survey that you'll receive after every call. It only takes two minutes, but your feedback can make all the difference!





## Who is HR Assured?

HR Assured is a people management and safety solution for your franchise business. With our award-winning combination of 24/7 telephone advice and cloud-based software, you can ensure your entire franchise system is compliant and performing at its best.

### Grow your franchise. Enhance your brand



#### HR audit

Identify risk and adopt best-practice processes.



#### H&S software

Best-practice processes for safer workplaces.



#### Telephone Advisory Service (TAS)

Detailed advice whenever you need it.



#### Insurance & representation

Protection and complete peace of mind.



#### H&S audit

Identify risks and improve safety & well-being.



#### HR software

Goodbye paperwork. Hello to more time.



#### Library of resources

Everything you need. Always compliant.

### Spend less time doing HR admin and more time building your brand

To discover how HR Assured can help your franchise, please contact:  
Mon Patel, Head of Business Development

[Call 027 236 2253](tel:0272362253)

### What our clients are saying

*"With such a focus upon employment law compliance, particularly in the franchise sector, HR Assured provides us with a level of comfort that our franchise network, and franchise brand, are well supported. We have partnered with HR Assured since 2017 and continue to be impressed by their ongoing efforts to further deepen our partnership and support our network."*

- Jordan Smith, Company Secretary, Collective Wellness Group -

